

No refund /Cancellation is allowed for online payments.

- Payment through online payment facility is final no cancellation or refund is available since the money received is credited in the ledger of applicant immediately after a payment is processed.

Hardship Exceptions

- Exceptions to the Refund and cancellation policy may be granted for hardship cases at the discretion of the Officer of related ulb.

Transaction Fees/Charges:-

- Transaction fees charged would be borne by customer for any payment made using payment gateway.
- Transaction fees will not be refunded or reversed under any circumstances, including refunds, reversals, chargebacks, or any other reasons.